

September 20, 2021

Jason Fisk Boise State University

Via Email: Jasonfisk@boisestate.edu

Re: NOTICE OF SERVICE TERMINATION FOR SPARKLIGHT BULK TV SERVICE

Dear Administrator,

Sparklight (formerly known as Cable One) currently provides broadband cable television services to the residents of your community on a discounted "bulk-billed" basis. Due to an upcoming transition to Internet Protocol Television (IPTV), we will no longer have the ability to provide your property with Bulk TV services.

This is your notice that Bulk Video Service is scheduled to be discontinued starting December 15, 2021

We apologize for any inconvenience this may cause and would like to help make this transition as easy as possible for you.

Below are four options for your consideration:

- 1. You can convert your bulk video to Sparklight bulk high-speed internet. (Pricing available upon request.)
- 2. You can switch to individually billed TV service. (No interruption in service.)
- We can recommend a new provider that will work with you, and us, to deliver uninterrupted TV
 service and continue to service your residents that purchase other services (i.e. high speed
 internet) with Sparklight.
- 4. You can seek an alternative provider in your market.

Please contact me with at your earliest convenience at 720-638-1754 or by email at jim.honiotes@cableone.biz to discuss next steps.

Sincerely,

Jim Honiotes

Multifamily Housing Specialist